

## Installing the Authorware Webplayer

Some of the courses in the portal require the "Authorware Webplayer Plugin" to be installed, if it isn't installed you will get an error referring to .aam files.

If you have already installed the Authorware Webplayer and it is still not working for you follow steps 1, 2 and 3 and try running a course again (QuickBooks in the Accounting section are Authorware courses for example)

1) Make sure any pop-up blockers or other security software are set to allow the website to install and run the plugins. When the yellow warning band appears at the top of your browser window make sure to: Allow the Program to run.

2) In Internet Explorer add <http://oasis2.howtomaster.com> to your Trusted Sites list. TOOLS MENU>>Internet Options, select the "Security" tab, click "Trusted Sites" the green checkmark and then the "Sites" button.

In the "Add this website to the zone:" space, enter in the <http://oasis2.howtomaster.com> site address and click "Add". You need to be sure the "Require server verification..." check-box is de-selected.

3) Delete the Temporary Internet Files in Internet Explorer

TOOLS MENU>>Internet Options, select the "General" tab, click "Delete..." button, then make sure the check box is checked for "Temporary Internet Files". (Note: read all the options carefully before proceeding to help make sure you don't make changes you do not want)

Run a course at this point if you have previously installed the Authorware Player.

The Authorware Webplayer Plugin is required, you can install it from the link at the bottom of our e-Learning webpage or from the following link.

[http://www.adobe.com/shockwave/download/triggerpages\\_mmcom/authorware.html](http://www.adobe.com/shockwave/download/triggerpages_mmcom/authorware.html)

Open the link to install the webplayer for the browser being used (i.e. Firefox). The link must be opened in the browser that will be used (i.e. Firefox). Copy and paste the link into the browser if it doesn't open by default in the browser that you want to use.

After installing the plugin you may need to restart Internet Explorer and check that the Authorware Plugin has been enabled.

I have found it easier for myself to use Firefox for any of the Authorware courses I use. After you install Firefox you need to visit the website above to install the Authorware Webplayer for that browser. You can install Firefox from: <http://www.mozilla.com/en-US/firefox/firefox.html>